

How to create Items and Scheduled Offerings

The following instructions detail the process that LearningLink administrators will use to create Items and Scheduled Offerings and to record learning in LearningLink.

What is an item?

"An item is a container for a unit of learning that you can assign to a user and track its completion."

A course or a webinar is an "Item". An example of an item would be "Project Management 101"

What is a Scheduled Offering?

"A scheduled offering is an instance of an Item (learning event) with a scheduled date and time."

One particular offering of a course or a webinar is a "Scheduled Offering". An example of a scheduled offering would be

"Project Management 101 on March 15th at 2:00 PM"

One Item, Many Offerings

Typically, you would create an item only once and then you would create a scheduled offering every time the item is offered.

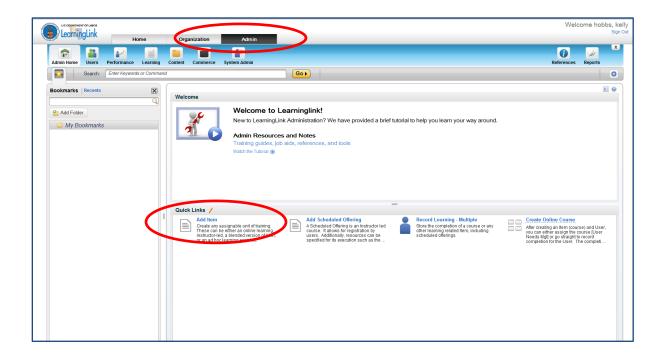




Follow these steps to create an item in LearningLink:

- 1. Log into LearningLink and select the Admin Tab
- 2. Select "Add Item" from the Welcome screen
 - a. Note you can also search for and add items by selecting the "Learning" button on the menu bar.

3.



- 4. Choose the appropriate type of item and select "Ok". (Note: most items will either be Scheduled Only or Online Only)
- 5. Select / Enter the following details for your Item:

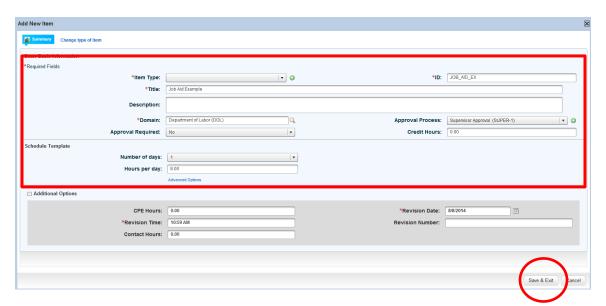


- a. Item Type (e.g. course, webinar)
- b. Title (e.g. Project Management 101)
- c. Item ID (e.g. DOL_PM_101) This is the unique identifier for your item
- d. Domain ID The Domain ID represent the Agency that "owns" the course (e.g., ETA, OIG, BLS, etc.)

If your course requires approval, you would indicate so by first selecting an approval process and then selecting the "Approval Required" checkbox. The approval process typically used for internal DOL courses is "SUPER-1 (Supervisor Required)"

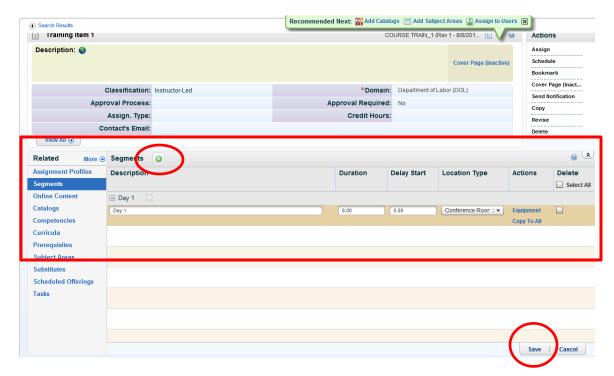
Revision date and Revision Time will be pre-populated with the current date and time. You don't need to change these values.

6. Once the required values are entered, select the "Save & Exit" button to continue.

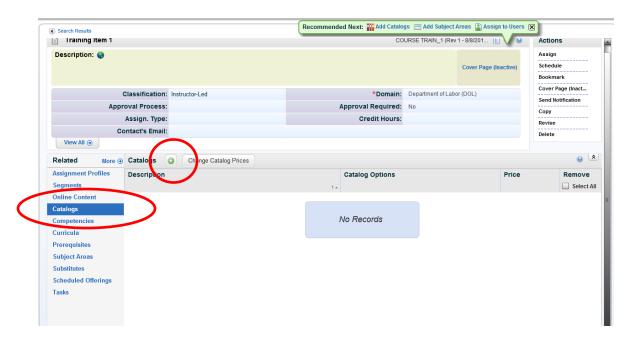


7. Add a segment to your item by selecting Segments on lower left under Related. You would typically have one segment per day of training so if your course is just a one day course or if it is a partial day course, you would have one segment. Enter a description and duration for Day 1 and select "Save". If you need additional segments, for additional days, select the Green Plus (+) sign, add additional information and select "Save".

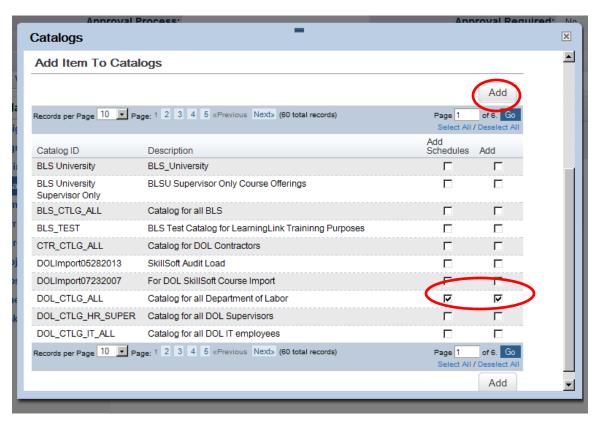




8. Add your item to the Catalog to which it should belong. The Catalog determines who the course is available to. For example, a course available to all of DOL would be placed in DOL_CTLG_ALL while a course only available to OIG would be placed in OIG_CTLG_ALL. Select the Green Plus (+) sign button to search for a Catalog to add your item and select the "Add" button to continue.







9. Select View All button to view Additional Settings. From this window, you will be able to enter additional information such as the required EHRI fields and Contact Hours. Once desired information is added, select "Save" button.



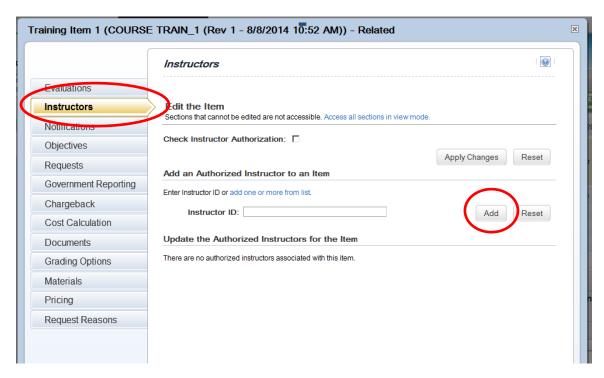




10. If you wish to add an instructor, select the "More" button beside Related. A window will appear and you can select the "Instructors" tab. Search for an instructor and select "Add". (Note: If your desired instructor is not found, you will need to create an Instructor by navigating to Learning > Instructors> Add New)





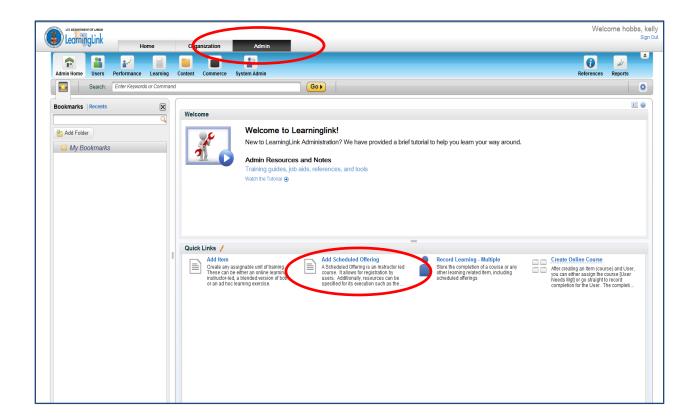


11. At this point, all the required fields are entered and you can schedule your course by creating a Scheduled Offering.



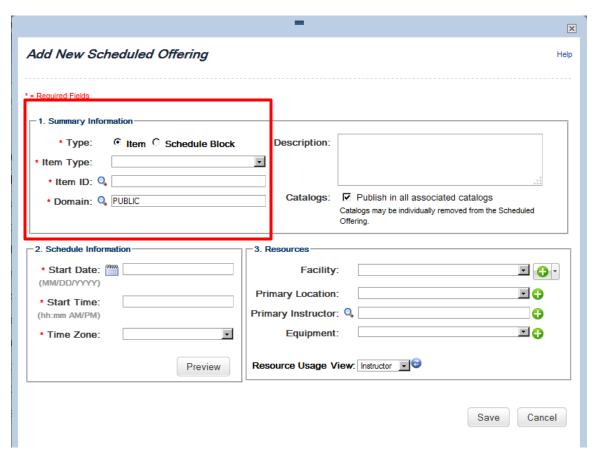
Follow these steps to create a scheduled offering in LearningLink:

- 1. Log into LearningLink and select the Admin Tab
- 2. Select the "Add Scheduled Offering" from the Welcome screen
 - a. Note you can also search for and add scheduled offerings by selecting the "Learning" button on the menu bar.

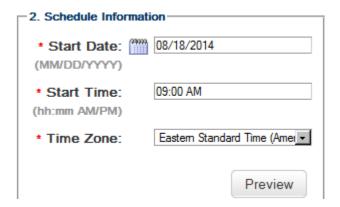


- 3. Select the magnifying glass icon next to the Item ID field to search for the Item for which you wish to create a scheduled offering. Once you find and select the Item, the following fields will populate on the scheduled offering based on the item selected:
 - a. Item Type
 - b. Item ID
 - c. Domain



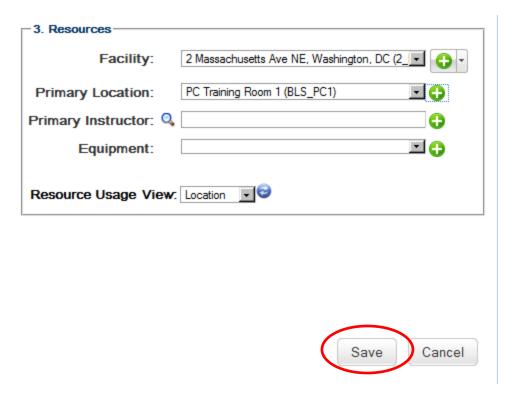


4. Enter the Start Date, Start Time, and Time Zone for the Scheduled Offering.



Select the Facility, Primary Location and Primary Instructor and select "Save".
(Note: If your desired Facility and Primary Location is not available, please contact OTD to get it added. Your Primary Instructor will only be available if it was associated to an Item.)



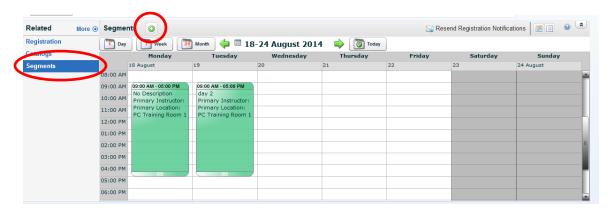


6. By default, the LearningLink places the scheduled offering in the same catalog as the Item but you can add additional Catalogs by selecting the Green Plus (+) sign and searching for a Catalog.



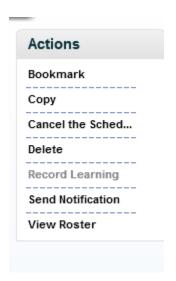


7. You can select Segments to view and confirm the timing of your Scheduled Offering. Note that the end time is based on the duration selected when creating the Item. You are able to adjust this time if necessary or add additional Segments by selecting the Green Plus (+) sign.



8. At this point, all required information is complete for the Scheduled Offering. To complete additional tasks, such as viewing registered participants or to send a notification, use the appropriate links under the Actions from the main Scheduled Offering page.

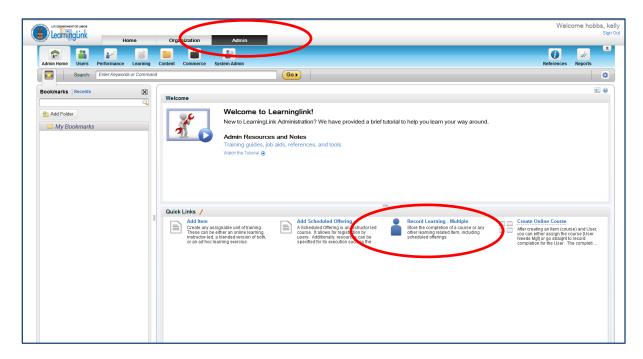
You can use the Copy function to copy the Scheduled Offering for course that may have many offerings on different dates or different locations.





Follow these steps to record learning for a scheduled offering in LearningLink:

- 1. Log into LearningLink and select the Admin Tab
- 2. Select "Record Learning Multiple" from the Welcome screen
 - a. Note you can also record learning by selecting the "Users" button on the menu bar.

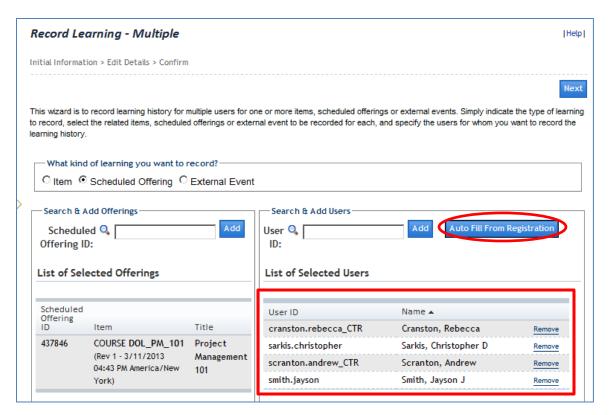


3. Choose "Scheduled Offering" under "What kind of learning do you want to record?"



4. Select the magnifying glass icon next to the Scheduled Offering ID field to search for the scheduled offering for which you wish to record learning. Once you have selected the scheduled offering, select the "Auto Fill from Registration" button to populate the list of registrants for the scheduled offering.





- 5. From this list of registrants, remove any that did not attend the scheduled offering. If there were attendees that did not register, use the magnifying glass next to the User ID field to locate them and add them to the list of selected users. Select the "Next" button to continue recording learning.
- 6. Choose a Completion Status of CRS-COMP (Course Complete) from the confirmation screen and select the "Apply Changes" button to save this status. Select the "Next" button to continue recording learning.





7. Click "Submit" to finish recording learning.

